

MO-604 COVID-19 FAQs

Does HUD offer any guidance for housing programs who are looking to switch to e-signing? Also, are there any restrictions on e-signing that HUD-Funded programs would need to be aware of?

It is allowable for housing programs to have all housing-related documents signed electronically so long as they are able to produce a copy of the signed document should you/HUD request it. However, when it comes to the 2019 contracts that are being signed those must be printed then signed and sent back to you via email and snail-mail.

UPDATED: May recipients and subrecipients of CoC Program funds purchase cell phones and wireless service plans for program participants to use when receiving supportive services?

Yes, under certain conditions. [24 CFR 578.53\(e\)\(17\)](#) makes the costs of supplies and materials incurred by the recipient or subrecipient when directly providing supportive services to program participants an eligible supportive service cost. To qualify..[READ MORE](#)

How recent does the verification of diagnosis of disability need to be? Are agencies able to obtain a printout from a hospital that has an individual's diagnosis with diagnosis code on it regardless of the date?

Dates don't matter, as long as the diagnosis is written verification of the participant's disability from a licensed medical professional certifying that the disability is expected to be long continuing.

What about HQS inspections?

HUD is currently working on additional guidance regarding requirements for inspections. In the meantime, the health and safety of program participants, staff, and the public are the priority. Please follow the guidance of your local health officials, even if it means you are postponing inspections.

Is it allowable for individuals' in HUD-Funded Housing Programs to help isolate/quarantine a friend/family member, who is not on the lease, (so long as they abide by the rules of the housing program) for the duration of the stay-at-home order, without risk of losing their place in the program?

Waiting for Official HUD Response.

MO-604 COVID-19 FAQs: Continued

What should be done when a program is unable to collect the documentation needed to get an individual into housing?

See [HUD's Memorandum](#).

What is allowable when it comes to bringing new, eligible individuals into housing when typical services that would allow us to gather documentation is unavailable?

See [HUD's Memorandum](#).

Are CoC RRH funds eligible to cover application fees, security deposits, and initial rent for these households who meet the homeless definitions for both category 1 and category 4 homelessness?

Yes.

Would supportive services categories of "food, water, medication" be eligible for a COC RRH program to purchase for select clients in need even though these are not a supportive services line item in our approved RRH grant?

Yes, supportive service (SS) dollars can be spent on any line item listed in the [attached budget](#). Programs must track how and on what eligible activities it's spent. Staff time spent assisting clients to do any of those SS things can also be charged to that line item. As long as it's well documented. (timesheets. etc.)

For those recipients who have sub-recipients, who would be the responsible party for completing and sending in the waivers? Can the recipients complete waivers and send them in on behalf of all their sub-recipients? Or, does each sub-recipient need to complete a waiver and send it in separately?

It should always be the recipient who request a waiver. That's who has the legally binding grant agreement with HUD.