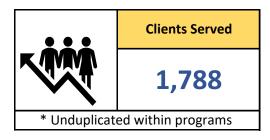
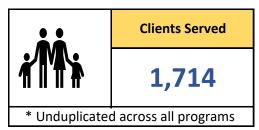
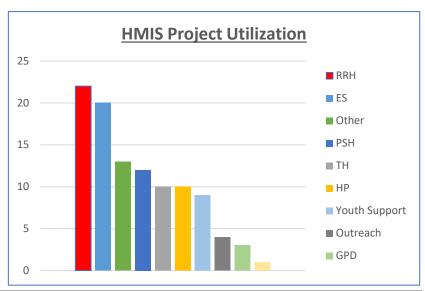
GKCCEH- HMIS DASHBOARD

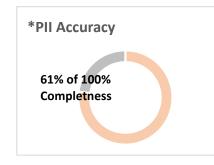
Reporting Dates-June 1 - June 30

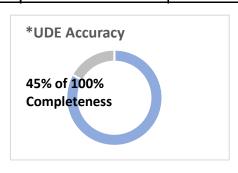


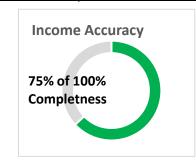




√ <u>-</u>	System Data Quality							
Help Desk Tickets	Closed	Service Time *	Simtech Assistance	CW Assistance				
37	34	9 Days	3	5				







Primary Error Points			
1. Social Security Data Quality			
2. Disabiling Conditions Data Quality			

Timeliness (Avergae Times)					
Record of data entry at start	Record of data entry at exit				
1 - 3 Days	11+ Days				

Narrative Overview: * PII- Personally Identifiable Information, *UDE- Universal Data Elements, Longer service time due to large request that take CW a longer amount of time to resolve (bulk assessment deletion, program transfers, reopening program enrollments and data entry workflow changes. HMIS Admin has began training schedule to improve data accuracy in HMIS workflow, in regards to Universal Data Elements and Income.