
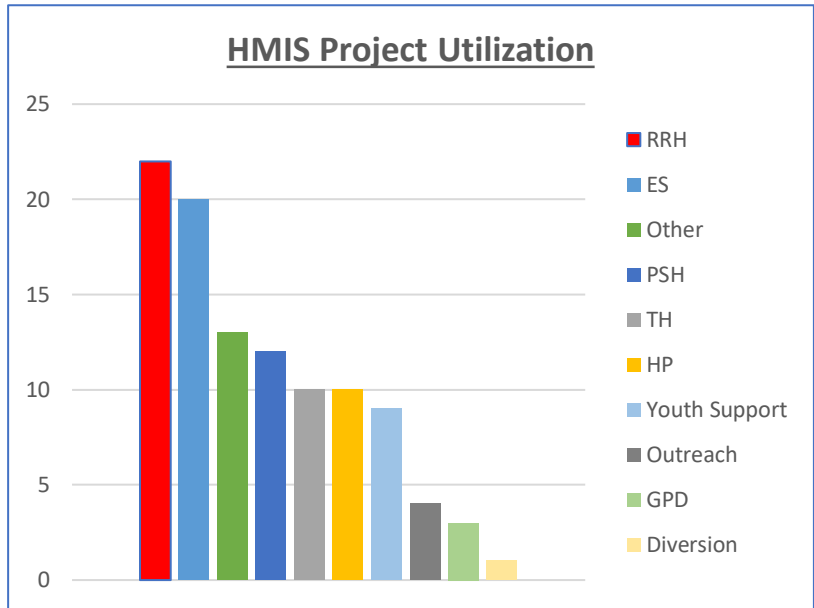


# GKCCEH- HMIS DASHBOARD

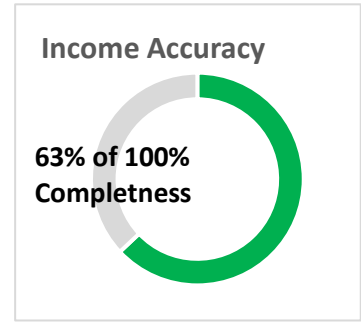
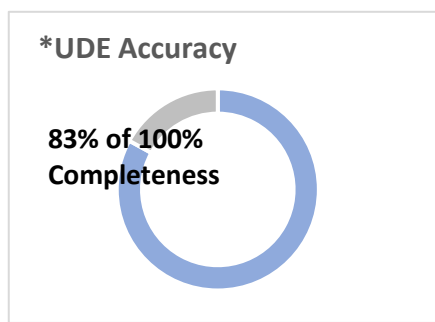
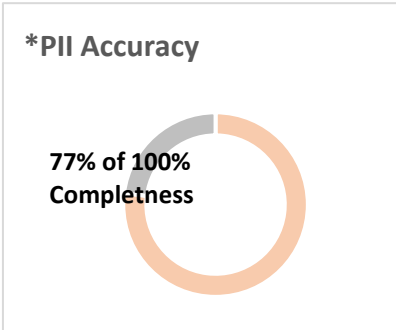
Reporting Dates- May 1- May 29

	<b>Clients Served</b>
	<b>1,562</b>
* Unduplicated within programs	

Example: If client 1 went to agency A and received services for two consecutive weeks, the client will appear on the client served report once. If client A went to Agency A one week and Agency B the next week the client will appear on the client served report twice.



	<b>System Data Quality</b>			
Help Desk Tickets	Closed	Service Time *	Simtech Assistance	CW Assistance
<b>31</b>	<b>26</b>	<b>6 Days</b>	<b>7</b>	<b>4</b>



Primary Error Points
1. Social Security Data Quality
2. Income at Annual

Timeliness (Average Times)	
Record of data entry at start	Record of data entry at exit
<b>1 - 3 Days</b>	<b>11+ Days</b>

**Narrative Overview:** \* PII- Personally Identifiable Information, \*UDE- Universal Data Elements Longer service time due to user response and system issues that require CW to resolve. HMIS Admin is working with Simtech to develop training schedule to improve data accuracy in HMIS workflow, in regards to Universal Data Elements and Income.

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